



Computers for Charity

Details refer to <http://www.mickyj.com/charity.htm>

Congratulations

You have received a free computer. Before you plug it in, please note: there are limitations in what I can supply you.

Legally I am unable to install an operating system and ship it to you without also giving you the software. As these machines rarely come to me with the Microsoft Windows software, I have not installed Microsoft Windows or any other software for you. If you have a retail version of Windows not in use elsewhere, feel free to install this. If you have an OEM or specially licensed version, please call 13 20 58 and confirm with Microsoft that you can install it. If you do not have the Microsoft Windows software, you can contact me and I can direct you to a special Microsoft page where you can find out if you are eligible for special discounts etc from Microsoft.

Please do not ask me to illegally load software. You must be licensed and own the software.

All computers are tested before being supplied to you. In the process of testing, Microsoft Windows 98 has been loaded, checked for stability and all drivers for hardware installed and tested. After this process, if I have the hardware, I have upgraded the ram, added components and filled in the face plates and backing plates (if I have these items available). I then wipe Microsoft Windows and complete a secure erase to make sure the previous owners data is irretrievable.

Due to stocks at the time, not all machines have a huge amount of hard drive space, ram or even CD-ROM drives. I perform this service for free along with my normal day job, writing I.T. Technical books, doing Microsoft presentations and attending various I.T user group meetings. This does not leave much time to spend on your new PC. I upgrade the machines as best as able with the time and parts at my disposal.

As I supply this equipment for free, I can not offer a warranty. As the equipment can be roughly transported and is usually stored in a shed (not the best of storage conditions) things do fail. If this is the case, email me. If we can work out what has failed, I will try and get you a replacement part. Please put the failed part out for Council Hard rubbish collection and dispose of it thoughtfully. Monitors contain items like **Lead** and some components have **Mercury**. Harmless as they are currently constructed but lethal in a landfill.

I attempt to refurbish all PC's. This includes vacuuming, cleaning with water based solvents and the attempted removal of stickers etc (Some marks can not be removed and sometimes I do not have the time to thoroughly clean). Faulty parts are replaced and items thrown away. I can only repair what I see and some items may have failed over time or when you start using them over a longer period.

If you are able to supply a thankyou letter or certificate to the sponsors, it would be appreciated. Email me and I will let you know where the equipment came from.

As is the nature of second hand equipment, all machines are different and some items are never in stock. If you have a wish list, please pass it along.

If you need to contact me, refer to my website located at <http://www.mickyj.com> or <https://mvp.support.microsoft.com/profile=a1ff2aaa-aa82-49e4-b4ec-90bbbb9b7ae8>

I try not to be involved in the setup or install of the hardware at your location. I would prefer to drop the equipment off and leave it with you to locate a person in the community to assist. This is due to my lack of time and also helps you make a bond with the community. If you need my help, I can help, but I am usually booked up weeks in advance.

Remember, if a part fails – *I will try and find another part.* You do need to let me know if there are any issues.

As some machines will not have CD-ROM drives, it can be hard to install software. Please install with floppy disk based versions of Windows or purchase a CDRom drive (They are about \$50). You can use one CDRom to setup many PC's, if a person has the experience to do this.

Thankyou for taking me up on this offer

Michael J Jenkin MVP MCP

Overview of Rules and Warranty

Basically there is no warranty. The equipment is free. If you find something that does not work, I will simply try and find you a replacement and the other item will be disposed of. The Quality of the equipment can never be guaranteed. I take the equipment and refurbish as best as able and then supply. I am only able to allow South Australian organisations to participate as the items are pick up only (By arrangement). The equipment will only be supplied to those people who fall into the listed categories or are charities. As all hard drives are reformatted and overwritten, there are very little chances of any viruses remaining on the systems. Toners for Laser printers will be supplied in the same way I received them. There are an unknown QTY of pages left in the drums. All equipment is from Business sources and none will be accepted from dubious sources. Most equipment will be supplied without software and operating systems as it would be illegal to load this software without the appropriate licences. It is appreciated that any items supplied are supplied with accompanying OEM etc software licences and disks. Items are only available as long as I have stock. As this type of stock holding fluctuates dramatically (from no stock to 30 PC's in a few days, weeks, months) then there are no guarantees and first in, best dressed.

Items are available for pickup in Valley View, South Australia. Arrangements can be made via email.

